

# Care Guide

WoodBeQuiet™

acoufelt  
making quiet



Acoufelt recommends inspecting WoodBeQuiet™ planks upon delivery to ensure there has been no damage or marks made to the product during production or dispatch. Please contact Acoufelt immediately to report any faults with the product.

If you require any more information on the care and maintenance of any of our products, please call our Customer Care team for assistance on 1800 626 462.

Follow this guide to maintain the appearance of your WoodBeQuiet™ planks.

## General Care

- Periodic dusting and vacuuming helps to maintain planks appearance. Dust with a soft cloth. When vacuuming, use low suction function and a soft brush attachment.
- Avoid installing planks in a location that is subject to prolonged periods of direct sunlight or heat.

## Professional Cleaning

- Acoufelt recommends contacting a professional cleaning service for thorough cleaning where required.

## Spot Cleaning

- Using a mild soap and warm water solution, gently scrape soil or mop liquid from the surface of the fabric using a soft sponge or cloth.
- Using a blotting technique, apply minimal pressure and avoid concentrated rubbing. Do not scrub.
- Avoid using excessive amounts of water or other cleaning liquids. If required, ensure adequate ventilation so that the affected area can dry.
- When stain or mark has been removed, mop moisture with a dry clean cloth, again using a blotting technique.
- Allow the affected area to dry away from direct heat and sunlight.

## Notes

- Marks and stains should be treated as soon as possible.
- The plank will appear slightly darker in colour until fully dried out.
- Test any proposed cleaning method on an inconspicuous section before proceeding.
- Take extra care when cleaning dark colours.
- The dimensional stability of WoodBeQuiet™ Planks will not be affected. No warping should occur once the plank is dry.

**DISCLAIMER:** Acoufelt offers these cleaning and maintenance suggestions, however, the customer undertakes cleaning treatment at their own risk. Acoufelt will not be responsible for unsatisfactory results from the proposed treatments contained in this document.